

Support Services for People with HIV/AIDS

These support services are available to all consumers with HIV.  
The following services are available in all areas.

Service	Description
Case Management	Case management services include assessment of needs, referrals, development of individual service plan, monitoring, evaluation, and discharge planning.
Food Assistance	Provides food assistance through prepared meals, group meals, home-delivered food, food banks, pick-up food boxes, grocery store vouchers, and nutrition counseling.
Transportation Assistance	Provides help with transportation to medical appointments and other necessary services. Assistance may include taxi vouchers, bus passes, bus tokens, and mileage reimbursement.
Child care	Provides child care so that parents with HIV and parents with HIV-infected children can get necessary services or enjoy needed breaks. Assistance may be provided through day-care facilities or babysitter reimbursement.

The availability of the following services varies by area.

Client Advocacy	Helps consumers with financial planning, access to resources for financial assistance, legal assistance, and insurance coverage.
Alternative Therapies	Provides access to acupuncture, chiropractic treatment, massage therapy, and other holistic treatment.
Housing Advocacy	Helps consumers locate and obtain permanent and transitional housing, including government housing programs.
Emergency Assistance	Provides financial assistance for emergency expenses related to food, clothing, shelter, and non-prescription medical or hygienic items, including vitamins.
Mental Health Services	Provides psychological and psychiatric treatment and counseling services.
Adult Day Care	Provides structured environments for adults who are unable to function independently at home.
Drop-in Centers	Provides a centrally located area for people living with HIV, for peer support and recreational activities.
Peer Support	Provides structured support groups for people with HIV and their families.
Volunteer Support	Provides companionship and psychosocial support for consumers and their families.
Emerging Needs	Includes services that were not originally earmarked for funding, but that have emerged as services that require funding.

Free Massachusetts HIV/AIDS Services

Local Area Contact Information for Support Services

Greater Boston	AIDS Action Committee Hotline 1-800-235-2331
Central and South Worcester County	AIDS Project Worcester (508) 755-3773
Metrowest and Blackstone Valley	Red Cross—Metrowest Chapter (508) 875-5275
North Worcester County	CARE AIDS Services—Fitchburg (978) 345-4366
Greater Lawrence area	Greater Lawrence Family Health Center (978) 688-6768
Greater Lowell area	Lowell House (978) 459-8656
Lynn area	Lynn Community Health Center (781) 596-2502, ext. 729
Danvers area	VNA Care Network 1-888-663-3688, ext. 1347
Brockton area	Brockton Area Multi-Services (508) 580-0219
Greater Fall River area	Stanley Street Treatment and Resources (508) 679-5222
Greater Plymouth area	South Shore AIDS Project (508) 747-2211
Greater Taunton area	Community Counseling of Bristol County (508) 884-8264
Nantucket	Nantucket AIDS Network (508) 228-3955
New Bedford area	New Bedford AIDS Consortium (508) 979-5083
Quincy area	Quincy South Shore AIDS Consortium (617) 376-2000, ext. 2040
Cape Cod and Martha's Vineyard	Provincetown AIDS Support Group (508) 487-9445
Berkshire County	Red Cross—Berkshire County Chapter (413) 442-1506
Franklin County/North Quabbin	Tapestry Health Systems—Greenfield (413) 773-8888
Hampshire County	AIDS Care/Hampshire County (413) 586-8288
Holyoke/Chicopee/Westfield	River Valley Counseling Center (413) 532-3334
Greater Springfield area	River Valley Counseling Center (413) 737-2437
Statewide	AIDS Action Committee Hotline 1-800-235-2331

Primary Care Services for People with HIV/AIDS

**ACT Now** (Access to Care and Treatment Now)  
Covers primary and HIV-specialty health-care services for people who have HIV and are uninsured or underinsured. Call the numbers listed below for more information.

Regional ACT Now Centers

Baystate Medical Center (Springfield) (413) 794-0000
Boston Medical Center (617) 414-3611
Cambridge Health Alliance (617) 665-1808
Fenway Community Health Center (617) 927-6000
Greater Lawrence Family Health Center (978) 725-6505 Monday through Friday 9:00 A.M. to 5:00 P.M. (508) 727-9517 (after-hours pager)
Outer Cape Health Services (Cape Cod) (508) 487-9395
Stanley Street Treatment Center (Fall River) (508) 675-1054
Greater New Bedford Community Health Center (508) 992-6553
University of Massachusetts Memorial Medical Center (Worcester) (508) 856-3158
Call 1-800-235-2331 for other locations.
<b>HIV Drug Assistance Program (HDAP)</b> Pays for medicines or copayments for eligible consumers with private health insurance. To be eligible for HDAP, the individual must: <ul style="list-style-type: none"><li>• be HIV-positive (as determined by a physician)</li><li>• be a Massachusetts resident; and</li><li>• be recertified every six months to determine continued eligibility.</li></ul> Call (617) 566-8358 or 1-800-228-2714 for more information.
<b>Comprehensive Health Insurance Initiative (CHII)</b> Pays a consumer's monthly premiums and prescription copayments for HDAP-approved drugs. Call (617) 566-8358 or 1-800-228-2714 for more information. Consumers must meet the eligibility criteria for HDAP and for non-group health insurance to be eligible for CHII.
<b>MassHealth</b> Provides coverage for comprehensive health services, including mental health and substance abuse services, to people who have HIV; are under age 65; are not institutionalized; and have low or no income. Call 1-800-841-2900 (TTY: 1-800-497-4648 for the deaf and hard of hearing) for more income limits and more information.